Is Jotform right for this form? A decision checklist

Twelve questions to answer before you commit a real form to Jotform. Tick each one once you know the answer.

Form: _____ Date checked: _____

☐ **1. Which form are you choosing a tool for?**
Write down one real form, not every form you might build one day. Decide for that form.
Your answer:

☐ **2. How many responses could it get in its busiest month?**
Use your busiest month, not an average. Compare it with the plan's monthly limit on jotform.com/pricing.
Your answer:

☐ **3. How many forms will be live at the same time?**
Count every form people can open right now, including old ones you keep open.
Your answer:

☐ **4. How many responses will you keep in the account over a year?**
Add up a year of responses and compare it with the plan's storage line on the pricing page.
Your answer:

☐ **5. Will the form take payments, and how many a month?**
Check the plan's monthly payment line and which payment providers you can connect.
Your answer:

☐ **6. Will people upload files, and how large?**
Check the plan's available space and the file upload settings in Jotform's help pages.
Your answer:

☐ **7. How many people need their own login?**
Read what each plan card says about users before you count on sharing one account.
Your answer:

☐ **8. Does the form need to look like your brand?**
Check which plans let you remove Jotform branding, and try the Form Designer on a real form.
Your answer:

☐ **9. Do you want one question at a time, or all questions on one page?**
Try both layouts on a phone with your real form before you pick.
Your answer:

☐ **10. Where must the answers go after someone submits?**
Look for the exact app in Jotform's integrations list, and test one response end to end.
Your answer:

☐ **11. What happens on the day you reach a limit?**
Read the pricing FAQ on usage limits and note the day your monthly count resets.
Your answer:

☐ **12. How will you get your forms and responses out later?**
Download a test export as CSV or Excel now, so you know the file you would move with.
Your answer:

Does the plan fit your numbers?

Write your own numbers in the second column. Copy the plan's number from jotform.com/pricing on the day you check, then tick the last column if it fits with room to spare.

What you count	Your number	Plan you are looking at	Plan's number	Fits?
Forms live at once				
Responses in the busiest month				
Responses stored after 12 months				
Payments in the busiest month				
People who need a login				
Largest file someone uploads				

Before you decide

Build the form once in each tool on your shortlist and send yourself a test response. Open it on a phone. The tool that feels right with your real questions is usually the right pick.

Plans, prices and limits change. Check Jotform's own pricing and help pages on the day you decide. Jotform is a trademark of Jotform Inc. HornetForms is not affiliated with, endorsed by or sponsored by Jotform.